




PROVIDER BULLETIN

No. 18-21 Addendum to PB 18-19

DATE: December 11, 2018

TO: All Providers Participating in Nebraska Medicaid Program

FROM: Matthew A. Van Patton, DHA, Director
Division of Medicaid & Long-Term Care (MLTC) 

BY: Tara Neeman, Program Specialist

RE: Non-Emergency Medical Transportation Changes

This provider bulletin (PB) is being issued to notify Medicaid providers of upcoming changes to the delivery of the non-emergency medical transportation (NEMT) service to Medicaid members. This provider bulletin is an addendum to PB 18-19.

Effective July 1, 2019, the NEMT service will be carved into the Heritage Health benefit package. All Heritage Health members will have the NEMT benefit delivered through his or her health plan.

The following vendors have been chosen by the managed care organizations (MCOs) to provide NEMT services:

- United Healthcare Community Plan- National MedTrans
- Nebraska Total Care- Medical Transportation Mangement (MTM)
- WellCare- IntelliRide

As information becomes available, MLTC and the MCOs will provide further details on contracting with each NEMT provider.

If you have questions regarding this bulletin, please contact Medicaid staff at (402) 471-9384 or via email at DHHS.MedicaidNEMT@nebraska.gov.

Provider Bulletins, such as this one, are posted on the DHHS website at http://dhhs.ne.gov/medicaid/Pages/med_pb_index.aspx. The “Recent Web Updates” page will help you monitor changes to the Medicaid pages.